



Nairn County FC Customer Charter

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Nairn County Football Club Ltd sets out its commitment to give supporters and visiting guests an enjoyable experience arising from their attendance at Station Park on Match Days.

Furthermore the Club being proactive within the wider community welcomes unsolicited approaches for information and advice as to its activities, sale of good and memorabilia or offers of voluntary assistance in the running of the Club.

The Club

- Undertakes to promote its activities through the medium of regular press contact and its active Social Media accounts (Facebook, Twitter, Instagram et al) on a weekly basis.
- Operates annual Season Tickets and Concessionary charges for OAPs, accompanied Children and Carers of disabled Supporters.
- Provides Copies of our Annual Accounts
- Enforces its commitment at Station Park to stamp out hate speech be it from the field of play, dug-outs or spectators areas, given that as a community and family orientated Club we find such behaviour intolerable and wholly unacceptable.
- We will not tolerate discrimination in whatever shape or form it takes and will vigorously address any incident in a manner in keeping with our Discrimination and recognised national discrimination legislation.
- To become a central point for Community focused activities in the local area. Encouraging sporting participation at any level and ability and supporting wherever possible Community Events.

Updated 19/06/2023, IAF.